

SupportVoc

Development of a Generic Support Services Model to enhance the Rights of Victims of Crime

Objectives:

- * To contribute to promotion and protection of the rights of Victims of Crime (VoC) in Greece, Italy, Bulgaria and Cyprus
- * To contribute to effective application of EU law on VoC rights, esp. Directive 2012/29/EU
- * To develop a model and Standard Operating Procedures (SOPs) for generic victim support services (GVSS), adaptable to national contexts, as required by Art. 8 of Dir. 2012/29
- * To promote cooperation between authorities and organisations in contact with VoC to support implementation of the model and SOPs for GVSS and ensure comprehensive protection of VoC

Activities:

- * Analysing the implementation process of generic support services in Spain and identification of best practices in Spain and the EU
- * Facilitating cooperation between competent authorities and other agencies or organisations coming into contact with victims
- * Delivery of 2 national workshops in Greece, Italy, Bulgaria and Cyprus for establishing initial cooperation, exchanging best practices and other relevant experiences and identification of strengths and weaknesses in terms of cooperation and coordination
- * Organising transnational workshop to promote cross-border cooperation and the implementation and “institutionalization” of the generic support services model

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Results:

- * Research report of the implementation process of generic support services in Spain and best practices in Spain and the EU
- * Model and universal SOPs for the provision of generic support services
- * Adaptation requirements at national level and Guidelines
- * Detailed Standard Operating Procedures
- * Recommendations and guidelines for setting up a multidisciplinary task force or working group for VoC

Partners:

- * Coordinator: UB - University of Barcelona (Spain)
- * KMOP - Family and Child Care Centre (Greece)
- * EKKA - National Centre for Social Solidarity (Greece)
- * AAF - Animus Association Foundation (Bulgaria)
- * HFC - "Hope For Children" CRC Policy Center (Cyprus)
- * CESIE (Italy)

Date of project: 02/11/2017 - 30/10/2019

DG of reference: DG JUST - [Action grants to support transnational projects to enhance the rights of victims of crime](#)

Contact: CESIE: noemi.deluca@cesie.org



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